

NARROWTEX PTY LTD.	Copy Number	
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SUBJECT: QUALITY POLICY/VISION STATEMENT	Document Number	POL 001
Controlling Officer: Management Representative	Revision Number	04
Signature:		
Approving Officer: Managing Director	Effective Date	25/08/2009
Signature:		



## **NARROWTEX PTY LTD QUALITY POLICY/VISION STATEMENT**

**As General Manager, and in keeping with the group policy, Narrowtex is committed to improving the performance of this company and to remain a market leader in the Narrow Fabrics field.**

### **Top Management intends maintaining this by:**

- + Focusing on customer, employee and supplier needs in order to ensure a mutually beneficial relationship at all times.**
- + Realizing that our customers are the most important part of our business and we will provide products and services, which will fully meet our internal and external customer requirements, first time, on time, everytime.**
- + Enhancing customer satisfaction by including processes, for continual improvement of all Core processes and Supporting Processes, including the Quality Management System.**
- + Complying with the SABS 9001: 2008, and TS16949:2009 Code of Practice as well as Statutory and Regulatory Regulations.**
- + Setting realistic, measurable objectives that have the commitment of the entire workforce.**
- + Providing and assessing the necessary resources needed to achieve the set objectives.**
- + Ensure all processes will be measurable, thus striving for improvement of our product and service.**
- + To provide a safe and healthy working environment that will promote work satisfaction, teamwork, motivation, Quality awareness and dedication to “Doing things right, the first time”.**
- + *Ensure our Safety Critical Items adhere to all Customer specific requirements.***

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